Disabling Pop-up Blockers

In order for the Certification Exam results to appear, pop-up blockers must be allowed in your browser. Follow the instructions below to disable browser pop-up blockers.

CHROME (WINDOWS)

By default, Chrome will notify you when a pop-up is blocks and give you an option to see it. To turn off pop-up blocker, follow these instructions:

1. Click the Customize and control Google Chrome menu (the three horizontal bars in the upper right corner)
2. Select Settings.
3. Click the Show advanced settings... at the bottom.
4. Under Privacy, click the Content Settings button.
5. To disable the pop-up blocker check the Allow all sites to show pop-ups box.
6. To enable pop-ups on specific sites, check Do not allow any site to show pop-ups (recommended) and click Exceptions and enter the URL(s).

FIREFOX (WINDOWS)

1. Click the Firefox menu in the left hand corner of the window.
2. Select Options.
3. Click Content.
4. To disable the pop-up blocker, uncheck the Block pop-up windows box.
5. To allow specific pop-ups, click Exceptions and enter the URL(s).
6. Close the window.
7. Click OK.

INTERNET EXPLORER (WINDOWS IE 8 AND EARLIER)

1. Click Tools.
2. Click Pop-up Blocker.
3. Click Turn Off Pop-up Blocker.
4. INTERNET EXPLORER (WINDOWS IE 9 AND LATER)
5. Click the GEAR icon and select Internet Options.
6. Select the Privacy tab.
7. Uncheck Turn on Pop-up Blocker to disable the pop-up blocker.
8. Click the Settings button to disable pop-up blockers for specific sites.
9. Click OK.

CHROME (MACINTOSH)

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3. Click the Show advanced settings... at the bottom.
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FIREFOX (MACINTOSH)

1. Select Preferences from the Firefox menu.
2. Choose the Content button.
3. Uncheck the Block pop-up windows box.

SAFARI (MACINTOSH)

1. From the Safari menu, select Preferences
2. Click Security at the top of the window
3. Uncheck the Block pop-up windows box.